

# CASE MANAGEMENT



### **Audit**

Retail teams are constantly balancing more tasks and adapting to rapidly changing challenges, but Appriss® Incident simplifies the process by making it easy to track, manage, and monitor all of the fast-paced issues that come their way.

Appriss Audit uses the same underlying principles as Incident and applies them to operational audits, allowing retailers to eliminate disparate systems across departments and replace checklists entirely. Audit uses integrated data to provide the auditor with insights, along with scoring, for a full picture of the operational conditions.

## The Challenge

Noncompliance can ripple through every part of the retail business, affecting everything from customer trust to employee morale. Without a strong auditing system in place to quickly catch and address these issues, they quietly grow, creating operational disruptions and exposing the business to unnecessary risks. It's like trying to steer a ship without a compass—small missteps lead to bigger problems, and by the time you realize it, you're off course. A robust auditing system is the key to keeping everything on track, ensuring compliance issues are addressed before they escalate into larger challenges.

### **The Solution**

Audit makes your computer a storehouse for safe and secure data and information. It simplifies audits and helps identify operational issues. You can easily create your own audits, questions, and scoring. It has never been so easy to be efficient, organized, and productive. Make and save as many audits as required within your organization, across departments, business units, and brands.

A robust auditing program can be key in identifying issues and areas needing improvement. Audit provides a flexible foundation; with all your data centralized in one place, audits can be accessed in one click by any authorized user, while completed audits and action plans can be auto-distribution to key staff.



Audit is a convenient and easy-to-use compliance auditing tool add-on to the Appriss Retail platform. Front of store, back room, fulfillment center, warehouse, maintenance room, perimeter, or parking lot—you need a digital auditing solution that goes wherever you do.

**BENEFIT:** Helps conduct audits anytime, anywhere, 25% faster than before.

APPRISS RETAIL AUDIT

Audit is a powerful compliance audit solution, seamlessly integrated with Appriss Retail's platform and exception-based reporting solution.

### **How It Works**

The solution reduces audit overhead by 25% by making the process easy and accurate and offers full functionality on any device, so that the end user can choose the most convenient tool.

- 1. On her office laptop, the audit manager uses Audit to create an audit for a new format of store.
- 2. On-site, the auditor uses Audit to select and complete the audit form on a tablet.
- **3.** She takes several photos, records a short video, and quickly attaches them to the audit.
- **4.** When she has completed the audit, she uses Audit to create her final report, complete with easy-to-understand findings and action plans. The audit system emails the report to the appropriate personnel.
- **5.** Audit automatically issues follow-up alerts to the store manager, who updates his action plans as actions are completed.





Our commitment to data privacy and security is embedded in every part of our business.

For detailed technical information, visit: docs.apprissretailcloud.com For detailed infosec information, visit: trustportal.apprissretail.com

Appriss Retail helps retailers protect themselves against fraud and abuse across all transaction channels. With more than 20 years of retail data science expertise and experience, we've built a robust omnichannel intelligence platform that is trusted by over 60 of the top 100 U.S. retailers, covering 40 percent of all U.S. omnichannel sales. Globally, Appriss Retail reaches 45 countries across six continents. The company provides relevant and actionable intelligence to retailer's operations, finance, marketing, and loss prevention teams. Appriss Retail's performance-improvement solutions yield measurable results with a significant return on investment. For more information about Appriss Retail, visit appriss retail.com or our LinkedIn page.

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